



PRIVACY POLICY (STADEN GRANGE)

This policy sets out how we handle your data. Staden Grange is committed to protecting and respecting your privacy.

By providing your data to us you are accepting and consenting to the practices described in this policy.

For the purpose of the Data Protection Act 1998, the data controller is The Manager, Grinley's Farm, Staden Grange.

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

Information you give us or that we collect about you. You may give us information by filling in forms or making a booking to stay or visit our site, purchasing a service or items from us. Information may be given by you on our website www.stadengrange.co.uk, by phone, in person, e-mail, by post, online or through a third party booking agency. We have 24hour CCTV for the protection of our visitors and prevention of crime.

The information you give us may include your name, address, e-mail address, phone number and financial/credit card details.

We will use Queensborough group as a data processor and sub-processors will provide services in connection with the operations of our online booking system including HotelHost Company and Rackspace.

USES MADE OF THE INFORMATION

To provide you with the services you have booked/purchased.

To provide you with information about other services we offer that we feel may be of interest to you. We will only contact you by a method that you have indicated you prefer.

To notify you about changes to our service and/or changes that you may have requested/done.

To promote and advertise our business where your interest/consent has been given

DISCLOSURE OF YOUR INFORMATION

We may share your information within Grinley's Farm Ltd

Analytics and search engine providers that assist us in the improvement and optimisation of our site.

We may disclose your personal information to any purchaser of Grinley's Farm Ltd in the event that we should sell the business.

If required to do so by law enforcement, or for the purposes of crime prevention/fraud protection.

WHERE WE STORE YOUR PERSONAL DATA

The data that we collect from/about you may be transferred to, and stored within our secure computer system. Designated staff maybe engaged in, among other things, the fulfilment of your booking and the processing of your payment details. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Any payment transactions will be encrypted.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

YOUR RIGHTS

You have the right to ask us not to process your personal data for marketing purposes.

Our site may contain links to and from third party websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

CONTACT

Grinley's farm Ltd, Staden Grange, Staden Lane, Buxton, Derbyshire. SK17 9RZ